



Management System Certification Body

# CERTIFICATE

**No. 24-I-0024 Rev. 0**

**Mitrex Inc.**

**41 Racine Road, Toronto, ON , Canada**

Company Reg. No.: 88155 7102 RC00

has documented and implemented system in compliance with the requirements of

**ISO 10002:2018**

**Quality Management – Customer Satisfaction  
Guidelines for complaints handling in organizations**

for

**Manufacturing of Solar Products and Cladding**

The certificate is issued on the basis of the results mentioned in the pertinent audit report. Validity of the certificate is conditionally limited by positive results of surveillance audits, which the certified company is committed to undergo.

This certificate can be invalid if the certificate holder does not fulfill the conditions set out in the certification agreement.

Initial issue date: May. 28. 2024

Expire date: May. 27. 2027



*G. Gilbert*

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Head of Certification Body